

Employee Survey Response Ratings						
Service Area	Question #	Question/Statement	Respondent Type	Mean	n	% of Overall Respondents
Math Lab	1	Tutors in the LRC Math Lab seek to promote understanding of what is taught in the classroom.	ADJ	100.0	1	9.1%
			INST	89.5	8	34.8%
			STAFF	79.3	4	6.6%
			Student	80.1	33	14.7%
	2	Tutors in the LRC Math lab contact instructors as needed. <i>I knew about Math Lab tutoring services and utilized those services.</i>	ADJ	--	0	0.0%
			INST	79.4	8	34.8%
			STAFF	78.0	3	4.9%
			Student	79.2	35	15.6%
	3	The feedback I received from Math lab tutors was appropriate and sufficient. <i>The feedback I received from Math Lab tutors helped me.</i>	ADJ	100.0	1	9.1%
			INST	80.5	8	34.8%
			STAFF	76.0	3	4.9%
			Student	78.8	35	15.6%
	4	Math Lab tutors exhibit professionalism. <i>Math Lab tutors treated me in a courteous, professional manner.</i>	ADJ	100.0	1	9.1%
			INST	80.4	8	34.8%
			STAFF	81.0	5	8.2%
			Student	76.6	35	15.6%
	5	Math Lab tutors exhibit knowledge and skill in the subject areas in which they tutor. <i>Math Lab tutors seemed knowledgeable and skilled.</i>	ADJ	100.0	1	9.1%
			INST	87.3	8	34.8%
			STAFF	83.0	5	8.2%
			Student	81.1	36	16.4%

\*Student survey question